

POWER TRANSMISSION CORPORATION OF UTTARAKHAND LTD.

(A Govt. of Uttarakhand Enterprise)

"Vidyut Bhawan" Near ISBT, Crossing, Saharanpur Road, Majra, Dehradun- 248002 Corporate ID U40101UR2004SGCI028675 Tel. No. 0135-2646000

E-TENDER NOTICE

E-tender Website: (www.uktenders.gov.in)

E-tenders are invited as domestic competitive bidding from the experienced contractors/firms for **“Establishment of Next Generation Security Operation Centre (NG-SOC) and Network Operation Centre (NOC) at SLDC, Uttarakhand”** against Tender Specification no. PTCUL/E-Tender/C&P-II/SOC-NOC-04/2026-27.

The Tender document can be seen & downloaded from the website www.uktenders.gov.in and Tender can be submitted on or before due date along with requisite cost of tender documents/tender fee (Non-refundable) shall have to be paid by crossed demand draft in favour of **MD, PTCUL, Payable at Dehradun. The Cash, cheque or postal orders shall not be accepted.**

Sl. No.	Detail of Work	Specification No.	Earnest Money (Rs.)	Cost of tender Document (Rs.)	Date & time of pre-bid conference	Starting Date & Time of submission of e-tender bid	Closing Date & time of submission of e-Tender bid	Date & time of opening of e-Tender Part-I (technical bid)
1	2	3	4	5	6	7	8	9
1.	" Establishment of Next Generation Security Operation Centre (NG-SOC) and Network Operation Centre (NOC) at SLDC, Uttarakhand "	PTCUL/E-Tender/C&P-II/SOC-NOC-04/2026-27	Rs. 38.88 Lakh	Rs. 29,500.00 (Inclusive of 18% GST)	31.08.2026 at 11:00 hrs	07.09.2026 at 10:00 hrs.	21.09.2026 up to 15.30 hrs.	22.09.2026 at 15.30 hrs.

PART- A

- 1 The entire Works under the Contract shall have to be completed in all respects within **18 months** from the date of issue of letter of award for project completion and after that AMC for 5 years.
- 2 The EMD can be submitted in the form of Bank Demand Draft/BG/FDR in favour of MD, PTCUL payable at Dehradun from any Scheduled Bank /nationalized Bank.
- 3 The prospective bidders are advised to obtain their user ID, Password, Company ID from website www.uktenders.gov.in for registration on the e-tender website.
- 4 The bidder can freely view and download the e-tender document from the website www.uktenders.gov.in and submit the bid on or after the date as mentioned in column No. 7 of above table. The tender fee shall be as mentioned in column 5 in the shape of DEMAND DRAFT of any scheduled bank payable at Dehradun in favour of **“MD, PTCUL, Dehradun”** which must reach in original hard copy in the Office of **Superintending Engineer (C&P-II), PTCUL, Vidyut Bhawan, Near ISBT crossing, Majra, Saharanpur Road, Dehradun** along with original hard copy of EMD and Schedule-C (bid validity declaration) (as per format provided in PQR sheet), certificate (as per format provided in PQR sheet) and Affidavit in support of submission of documents (as per format provided in PQR sheet) in separate envelope on or before the closing date & time of submission of bid. The scanned copy of tender FEE, EMD, schedule-C, certificate and Affidavit in support of submission of documents shall also be uploaded on e-tender website at the prescribed place.
- 5 The tender document can be seen/downloaded from e- tender website www.uktenders.gov.in.
The bidder has to quote their prices in ‘price bid format/BOQ in excel sheet’ only as given on e-tender website. The price bid in PDF is strictly not to be submitted/uploaded. The ‘PQR sheet’ is given in excel format. The bidder has also fill the same and upload with Part-I in pdf format on e tender website.

All the tender documents will be carried out only through E-tendering mode and the bidder has to submit all his tender documents (Like PQR Sheet and Price Bid, pre-qualifying documents/Supporting Documents, scanned copy of Tender fees, EMD, Schedule-C etc.) in the e-tendering website www.uktenders.gov.in The bidders shall also submit the hard copy of all the pre-qualifying documents/Supporting Documents **(at least Two set duly stamped, signed & page**

- numbered**), original hard copy of tender fees, EMD, schedule-C, certificate and Affidavit in support of submission of documents to this office up to the closing date and time of the submission of bid.
- 6 **It is mandatory for the bidders to submit the original tender fee in the form of DD (Non refundable), original hard copy of the EMD, schedule “C”, certificate (as per format provided in PQR sheet) and Affidavit in support of submission of documents (as per format provided in PQR sheet) (all should be in a single separate envelope) at the office of Superintending Engineer (C&P-II), PTCUL, Vidyut Bhawan, Near ISBT crossing, Majra, Saharanpur Road, Dehradun on or before closing date & time of submission of bid, failing which the bid shall be rejected as per provisions of the tender document.**
This office is not responsible if the tender fee, EMD, Schedule-C, certificate and Affidavit in support of submission of documents is delayed in transit or is not made available by the Postal Department / Courier at the address prescribed above.
- 7 The Bidders who are not already registered with PTCUL shall take the printout of the Vendor Registration form which is given with the bidding documents and shall submit the same duly filled along with Vendor Registration fee of Rs.10000/- (plus 18% GST) to be paid as DD in favor of MD, PTCUL, Dehradun. The Vendor Registration form, along with supporting documents and vendor registration fee must reach at **Superintending Engineer (C&P-II), PTCUL, ‘Vidyut Bhawan’, Near ISBT crossing, Majra, Saharanpur road, Dehradun On or before the closing date of submission of the bid. If vendor registration fees & documents etc. are submitted with the bid documents than it should be sealed in a separate envelope.**
- 8 E-Tenders will be received and opened on the date as mentioned above or any extension thereof. In case the above date is holiday, the tenders will be received & opened on the next working day.
- 9 It is mandatory for the bidder to submit the hard copy of **Schedule-C** (Bid validity declaration) and ‘**Affidavit in support of submission of documents**’ in Rs.100 stamp duly notarized, as per the format given in the PQR excel sheet of the tender documents and also upload the copy of the same on e-tender website with the supporting document of your technical bid proposal.
- 10 As per guidelines/circular dated 31.08.2011 and dated 18.04.2010 by Directorate STQC, IT Department, New Delhi and CVC, Govt. of India, the use of **class-3 Digital Signature**, procured from any certifying authority, is made mandatory for the firms to login on the e-tender website www.uktenders.gov.in. For any details regarding e-tendering contact no. +91-8899890000 or for technical queries 24X7 help desk no. 0120-4200462, 0120-4001002, 0120-4001005, 0120-6277787 or email at support-eproc@nic.in
- 11 The bidders are requested to read all the instructions/conditions of the bid documents & NIT carefully and submit their bid accordingly. Be ensured that all the required and supporting documents has to be uploaded on e-tender website.

PART B

A. Qualifying Criteria

1.0 Part A: TECHNICAL QUALIFICATION CRITERIA

- (a) The bidder shall be a System Integrator / OEM / IT solution provider company registered in India for a minimum period of 3 years on or before the original last date of technical bid opening.
- (b) Bidder should have earlier experience in completion of Implementation / Go-Live of establishment, maintenance and operation of Network Operation Centre (NOC) / Security operation Centre (SOC) and/or establishment of Data-centre infrastructure with scope covering Security and Network monitoring / control/a single project commissioned with active networking components, security firewalls, desktops, displays, servers and storage in PSUs / Defence/ Govt. organizations of India / Public listed Companies awarded within last 5 (five) years from the last date of bid submission. Letter of Award / Purchase order and Taken over Certificates/Certificate of completion is required to be submitted from different client organizations.
- (c) Bidder shall have executed similar project as per point-b (One project of at-least Rs. 15.55 Cr. OR Two projects of value not less than Rs. 9.72 Cr.) in last 05 years from the last date of bid submission along-with proposed scope of work.
- (d) Quality Certification: The bidder shall have cyber security certified professionals having valid certification on Certified Information Systems Security Professional (CISSP)/ Offensive Security Certified Professional (OSCP) /Certified Information Systems Auditor (CISA)/ Certified Information Security Manager (CISM). Certificate is required to be submitted by the bidder. If such specific resources are not available at the time of bidding, the bidder shall provide a **declaration** that if the project is awarded, he will ensure availability of such resources before signing of the contract.

- (e) The Bidder shall have minimum 20 skilled staff on the company payroll, which possesses adequate technical experience in the area as mentioned in Point (b). An undertaking on the company's letterhead, detailing the staff members (including their designations, mobile numbers and email IDs) must be submitted along with the bid.
- (f) The Bidder/OEM should have an existing capability and infrastructure to provide technical support through a tracking system with 24*7 Toll-Free numbers for support. Further, the bidder should have 24/7 Email with a technical support centre based in India.
- (g) The product offered by the bidder shall not be declared as "End-of-sale" at the time of bidding and shall not be declared "end-of-support" for next 05 years from the date of bid opening. If any solution proposed under the said bid is declared End-of-support during the 5 years' life-time of the project the same need to be replaced by the bidder at no extra cost with updated / equivalent solution from same bidder suitably integrated with the overall system in such a manner that the desired / implemented features and functionalities remain unaltered / uncompromised. Declaration by bidder in this regard required to be submitted.
- (h) The Hardware and the Software being offered, as part of the contract, does not contain embedded malicious code, shall be declared by the bidder. Declaration by bidder in this regard required to be submitted.
- (i) The bidder should not be blacklisted in India by any government (state/central/UT administration), any PSU (state/central/UT administration), private organization or public listed company as on the original date of bid opening. Declaration by bidder in this regard required to be submitted.
- (j) The proposed solutions must be mature, well-documented and accompanied by publicly available data sheets and certification demonstrating successful operational deployment of the solutions proposed under this bid.
- (k) NMS and ITSM OEM should have People Cert ITIL v4 gold certified and OEM should have ISO 90001, ISO 14001, ISO 27001, ISO 30141.
- (l) SIEM, SOAR, UEBA solution should be of same OEM. Similarly, NMS & ITSM solution should be of same OEM.
- (m) OEM for The SIEM, SOAR, UEBA, NBAD, DAM, NMS, ITSM solutions deployed under the project shall be indigenous. "Class-I Local Supplier" will only be eligible to participate in the bid.

Part B: GENERAL

- (a) In case, bidder is a holding company, the technical and financial experience referred hereinabove shall be that of holding company only (i.e. excluding its subsidiary / group companies). In case bidder is a subsidiary of a holding company, the experiences shall be of that subsidiary company only (i.e., excluding its holding company).
- (b) Indian suppliers of the items in BOQ are not allowed to participate and / or compete in procurement by some foreign governments. Bidders / products from such countries are not eligible / not allowed to participate in this bid in terms of clause 10 (d) of Public Procurement (Preference to Make in India) Order, 2017. Declaration by bidder in this regard required to be submitted.
- (c) OEM or Authorised Seller of OEM should have a registered office in India to provide after sale service support in India under the Indian Companies Act 1956/2013 for the last three (03) years. The bidder is required to provide proof of the establishment of the facility in India.
- (d) The bidder shall submit manufacturer authorisation form (MAF) and compliance of specifications from the OEM for this project.
- (e) The software shall be indigenous in compliance of Public Procurement (Preference to Make in India) Order, 2017 with IP/trade mark registered in India.

2.0 Financial Qualifying Requirement

1 Minimum Average Annual Turnover:- The minimum average annual turnover of the tenderer **for the best three years (36 months) out of the last five years** should not be less than **Rs. 19.44 Crores**.

2 Access to Finances:- The Bidder must demonstrate availability of access to finance for **Rs. 3.89 Crores** at the time of bidding through a certificate (as per Annexure-A) duly certified by a Chartered Accountants/ Auditor of the company which shall be of a date within one month prior to the date of submission of the bid.

For Financial Qualification Criteria, Joint Venture Partners shall jointly / collectively meet 100% of Financial Qualification Requirement (FQR) of the respective tender.

Note: The balance sheet and all other financial documents attested/certified by CAs to substantiate fulfillment of FQR should be with UDIN failing which the tender will be summarily rejected without any further reference.

B. E.P.F. Registration certificate is mandatory to be submitted with the technical bid (part-I).

The other details, terms & conditions are given in tender documents.

Under signed reserves the right to reject the offer of one or all the tenderers without assigning the reason thereof.

E-Tenders will be received and opened on the dates as mentioned above. In case the above date is holiday, the tenders will be received & opened on the next working day at same time. This office is not responsible if the tender documents are delayed in transit or are not made available by the Postal Department / Courier. The under signed reserve the right to reject any or all tenders without assigning any reason thereof and no claim on this account shall be acceptable. The tenders received after the date & time as mentioned above shall not be considered. All other details and terms & conditions are available in tender document.

Superintending Engineer (C&P-II)

“Save Electricity in the Interest of Nation”